

Our Ref: C2587/CT/076

13 February 2018

Dear Customer

Construction Work in your area – Roker

As you know, ESH-MWH have been working in your area on behalf of Northumbrian Water..

We write to inform you that we need to return to carry out remedial reinstatements on Roker Baths Road. From 20 - 22 February 2018, using four way traffic lights we will be closing small sections at a time as we move along the road.

It is inevitable that there will be some disruption in the immediate vicinity, but please be assured that we will do our best to minimise any inconvenience to you. If you envisage any issues or concerns then please contact us so we can discuss potential solutions.

We hope you appreciate that this work is necessary to improve the existing sewerage system and to reduce the risk of flooding and pollution. We thank you in advance for your patience and cooperation whilst we carry out this essential work.

We often resolve issues more effectively if we can discuss them with you first. If you have any site related issues or concerns during the course of this work, please talk to us about it. You can contact our site team on **0191 377 4500** between 8am and 5pm Monday to Friday or by visiting www.nwlcommunityportal.co.uk and following the Sunderland link.

Alternatively, you can contact the Northumbrian Water customer centre on 0345 717 1100 or log onto www.nwl.co.uk to arrange for a call back from the project team.

Yours sincerely

Christine Taylor

Christine Taylor
Customer Service Manager
Esh-MWH

