

Our Ref: C2587/CT/073

30 October 2017

Dear Customer

Construction Work in your area – Roker

As you know Northumbrian Water are working in your area.

On Monday 6 November 2017 work will return to the junction of Midfield Drive and Roker Baths Road. This will mean that 3 way traffic lights will be in place for 2 weeks at the location indicated on the attached plan.

The site compound on Roker Baths Road, opposite The New Derby Public House, includes a Customer Centre; a representative will be on site from 8.30am to 4pm, Monday to Friday. Please feel free to drop by to discuss any queries that may arise.

We apologise in advance for any inconvenience caused and thank you for your on going patience and cooperation whilst we carry out this essential work.

We often resolve issues more effectively if we can discuss them with you first. If you have any site related issues or concerns during the course of this work, please talk to us about it. You can contact our site team on **0191 377 4500** between 8am and 5pm Monday to Friday or by visiting www.nwlcommunityportal.co.uk and following the Sunderland link.

Alternatively, you can contact the Northumbrian Water customer centre on 0345 717 1100 or log onto www.nwl.co.uk to arrange for a call back from the project team.

Yours sincerely

Christine Taylor

Christine Taylor
Customer Service Manager



Approximate location of work from 08:00 on Monday 6 November 2017. Work should last 2 weeks and will be managed by three way traffic lights