

Our Ref: C2613/CT/001

23 October 2018

Dear Customer

Construction Works in your area – Killingworth and Longbenton

You will be aware that Esh-MWH, in partnership with Northumbrian Water, North Tyneside Council and the Environment Agency are currently working in your area to improve the surface water management in the area around Killingworth Lake.

We are writing to advise that we intend to construct the temporary site compound on the grassed area to the front of Ryder Court (yellow area on plan overleaf), resulting in this area being closed to the public. To enable our vehicles to access the site location, a temporary access route will be constructed from Southgate, using two-way traffic lights for a period of two weeks. The footpath which runs to the South of the lake will be diverted, signs will be in place. Measures will be implemented to minimise dust, noise and visibility of our work.

This section of our work will commence on Monday 5 November 2018 and the temporary compound will remain in place until the end of April 2019.

We hope you appreciate that this work is necessary to improve the surface water network and to reduce the risk of flooding. We thank you in advance for your patience and cooperation whilst we carry out these essential works.

We often resolve issues more effectively if we can discuss them with you first. If you have any site related issues or concerns during the course of this work, please talk to us about it. You can contact our site team on **0191 377 4500** between 08.00 and 17.00 or by visiting www.nwlcommunityportal.co.uk and following the Killingworth and Longbenton link.

Alternatively, you can contact the Northumbrian Water customer centre on 0345 717 1100 or log onto www.nwl.co.uk to arrange for a call back from the project team who will contact you to discuss further.

Yours Sincerely

Christine Taylor

Christine Taylor
Customer Service Manager



Two-way traffic lights

Footpath Closure

Construction Area

Footpath Diversion