**Spectrum 5**

**Spectrum Business Park**

**Seaham**

**Co. Durham**

**SR7 7TT**

**Our Ref:**  GW/NC01

**Date: 30/9/19**

Dear Customer,

**Important information about maintenance work in your area**

A pipe cleaning project, which will benefit 500,000 customers is currently underway in Newcastle. Northumbrian Water is cleaning and upgrading 9 kilometres of pipe at 18 different locations across North Tyneside, Gateshead and Newcastle.

Work has already begun in Newcastle and is being conducted by Northumbrian Water’s supply partner Mott MacDonald Bentley (MMB).

A section of this work will commence along St Andrews Street on Monday 7th October and will take upto 2 weeks to complete.

We are working closely with Newcastle City Council to ensure a safe working environment and it is necessary to implement a road diversion (see attached map). Traffic management will be put into place and diversion will be put in place from St Andrews street. Traffic from St Andrews will need to turn left and follow the diversion on Stowell street and onto Bath Lane.

Your health and safety are paramount to us and if you are out and about during this time please be that little more vigilant.

Thank you for your co-operation and patience during our work we really do appreciate it, and should you want to discuss this further or just ask a question about the project please feel free to log on to <https://nwlcommunityportal.co.uk/Projects/tyneside-trunk-water-main-maintenance>.

Yours sincerely

Project Team