

Our Ref: 3090.CT.003 – ROSEHILL ROAD, WILLINGTON QUAY

15 August 2019

**Important information about work in your area**

Dear Customer

**What is happening?**

As you are aware Esh-Stantec in partnership with Northumbrian Water are working in your area to upgrade the sewer network. The road closure currently in place expires on 23 August 2019, however due to a change in design we will be extending this date and then moving our closure further down Rosehill Road.

**How will that affect me?**

Initially nothing will change. To work safely the road closure currently on Rosehill Road between the junctions with Headlam View and Marina View will need to remain in place. When we move the closure, we will write to inform those affected.

**How long will there be delays?**

We expect road closures on Rosehill Road to be in place until 20 December 2019.

**We understand this will cause disruption, and we thank you in advance for your patience and cooperation whilst we carry out these essential works.**

Bin collections will be as normal, if the bin wagon is unable to access its usual route, the site team will ensure that they are moved to a better location for emptying.

Issues are often resolved more effectively if we can discuss them with you first. If you have any site related queries or concerns during the course of this work, please talk to us about it. You can contact our site team on **0191 377 4500** between 08:00 and 17:00 or by visiting [www.nwlcommunityportal.co.uk](http://www.nwlcommunityportal.co.uk) and following the Rosehill Road, Willington Quay link.

Alternatively, you can contact the Northumbrian Water customer centre on 0345 717 1100 or log onto [www.nwl.co.uk](http://www.nwl.co.uk) to arrange for a call back from the project team who will contact you to discuss further.

Yours sincerely



Christine Taylor

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