

Our Ref: SN020/0081

11 June 2019

Dear Customer

**We're planning some work in your area**

I was in touch earlier this year to let you know that Northumbrian Water is planning to invest over £850,000 in your area to improve the performance of our sewer network to protect the environment.

Following our letter on 5 April 2019, I am now writing to let you know that construction of the proposed solution will begin on **Monday 1 July 2019**.

We will start the construction of the new sewer overflow at the rear of **Marina View**. The site compound will be located near to the railway bridge, with site access taken from Rosehill Road. We will also be increasing the size of the short sections of the existing sewer within Rosehill Road.

Our experienced partner Esh-Stantec will be carrying out the work on our behalf which we expect to be complete by the end of **April 2020**. We will let you know in advance when we will be working directly in your street.

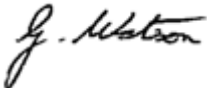
Looking after the environment and reducing the risk of flooding to homes and businesses are two of our top priorities and I would like to thank you in advance for your patience while we undertake this essential work.

Please find enclosed a leaflet which gives further information, advice and answers to some frequently asked questions.

You can also find out more information about this project and receive regular updates as work progresses on our community portal at [www.nwlcommunityportal.co.uk](http://www.nwlcommunityportal.co.uk) following the link to the Rosehill, Willington Quay page.

Alternatively, you can telephone our customer contact centre on **0345 717 1100** or tweet us @nwater\_care to speak to a member of our Project Team. Whichever way is best, we'd really like to hear from you.

Yours faithfully



**Graham Watson**  
Project Manager