

Our Ref: C2746/CT/011

23 January 2018

Dear Customer

Construction Works in your area – Murton

As you may be aware Northumbrian Water are working in your area. The £2 million scheme to upgrade the sewer network to reduce the risk of flooding started on 17 July 2017.

On Monday 29 January 2018 work starts in Lumsdens Square. We will start at the junction with Stephens Road and work towards Wellfield Road. A road closure will be in place as illustrated in the attached plan and this phase of work is expected to be complete within 6 weeks. This will run simultaneously with our work in Stephens Road.

We hope you appreciate that this work is necessary to improve the existing sewerage system and to reduce the risk of flooding. We thank you in advance for your patience and cooperation whilst we carry out these essential works.

Issues are often resolved more effectively if we can discuss them with you first. If you have any site related issues or concerns during the course of this work, please talk to us about it. You can contact our site team on **0191 377 4500** between 08.00 and 17.00 or by visiting www.nwlcommunityportal.co.uk and following the Murton link.

Alternatively, you can contact the Northumbrian Water customer centre on 0345 717 1100 or log onto www.nwl.co.uk to arrange for a call back from the project team who will contact you to discuss further.

Yours Sincerely

Christine Taylor

Christine Taylor
Customer Service Manager



Please refrain from parking in this area from 08:00 on Monday 29 January 2018

New Hesledon Social Club