

Our Ref: C2746/CT/018

27 April 2018

Dear Customer

IMPORTANT NOTICE OF ROAD CLOSURE

As you will be aware Northumbrian Water are working in your area. The £2 million scheme to upgrade the sewer network to reduce the risk of flooding started in July 2017.

Work is progressing in Stephens Road and we will soon be in a position to move further along the road. On Monday 30 April 2018 work will progress to the junction with Metcalf Crescent and Huntley Avenue where the sewers will be connected. This will involve a road closure at this junction for a period of 3 weeks. Please see the plan overleaf for a more accurate depiction of where the work will be.

We hope you appreciate that this work is necessary to improve the existing sewerage system and to reduce the risk of flooding. We thank you in advance for your patience and cooperation whilst we carry out these essential works.

Issues are often resolved more effectively if we can discuss them with you first. If you have any site related issues or concerns during the course of this work, please talk to us about it. You can contact our site team on **0191 377 4500** between 08.00 and 17.00 or by visiting www.nwlcommunityportal.co.uk and following the Murton link.

Alternatively, you can contact the Northumbrian Water customer centre on 0345 717 1100 or log onto www.nwl.co.uk to arrange for a call back from the project team who will contact you to discuss further.

Yours Sincerely

Christine Taylor

Christine Taylor
Customer Service Manager



Location of road closure from Monday 30 April 2018

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