

Our Ref: ST020/0187

21 May 2021

Dear Customer

### **Rothbury Sewerage Treatment Works Upgrade**

You may remember that I wrote to you in October 2020 advising that we were intending to commence the upgrade of the sewage treatment works in the Spring of 2021.

I can confirm that the £5,500,000 of improvement work will commence on **14<sup>th</sup> June 2021** as planned.

Our supply partner **Mott MacDonald Bentley (MMB)** will undertake this construction work. We are proposing the construction of two new radial flow primary tanks, the refurbishment of the inlet works, new sludge tank, the refurbishment of the existing storm tanks, two new tertiary treatment units, full site electrical upgrade, remedial works on the biological filters, land acquisition and site fencing.

*I have enclosed a schematic which shows the working areas. (see attachment should we use this ??)*

Access to the site is via Wagtail Road leading onto Mill Lane, a narrow public highway. Wagtail Road and Mill Lane will remain open to the public throughout the construction works, Wagtail Road is used for resident parking with the potential to restrict delivery access. The site team will let you know one week before the delivery of key equipment, by posting a note through the doors of the properties served from Wagtail Road, we would kindly ask that on these dates access is not restricted by parked vehicles.

We anticipate that our work will take up to **14 Months** with completion anticipated in **July 2022** however, as with all large scale civil engineering construction projects, unexpected delays can sometimes occur. I would like to thank you for in advance for your cooperation while we complete this essential work

You can also find out more information about our project on our community portal at [www.nwlcommunityportal.co.uk](http://www.nwlcommunityportal.co.uk) and following the link to the Rothbury Sewerage Treatment Works page. Once underway regular updates will be posted.

If you require any further information or advice please contact our Customer Centre on **0345 717 1100** or visit [www.nwl.co.uk](http://www.nwl.co.uk) to request a call back from the project team.

If English is not your first language, please call our customer team and we can arrange for an interpreter to join the call to assist.

You can also follow us on twitter **@nwater\_care** and **@NorthumbrianH2O**.

Yours sincerely



Ian Davison  
Project Manager