

Our Ref: SN017/0126

14 March 2022

Dear Customer

We're planning some work in your area and would like to hear your views

At Northumbrian Water, looking after the environment is one of our top priorities. As part of this commitment, we are working with our supply partner, Mott MacDonald Bentley, to undertake work to improve the performance of the sewer network in the Sunny Blunts area of Peterlee. This essential work will ensure that the sewer network continues to serve the community effectively and reduces the risk of flooding and pollution in Castle Eden Dene.

We wrote to you in early 2021 to let you know about our proposals and wanted to write to you again with an update. This work will involve the construction of new sewers and an underground tank to balance flows in the sewer network during periods of heavy rainfall. The new sewers would run along the edge of Blunts Dene between the cricket field and the existing footpath. We would need to create a temporary access from the road leading to The Pavilion at the bottom of Helford Road and a material storage area in the grassed area between Thames Road and Blunts Dene. The underground tank would be located in land between Sunny Blunts and Durham Way. To access this area we would need to create a temporary route for construction traffic along an existing footpath from Durham Way to Sunny Blunts. The footpath would be diverted to maintain pedestrian access. A plan is attached showing where the work would take place.

Subject to final business approval, we would propose to start construction work in late summer 2022 and expect the work to take around 7 months to complete. You may see us or our contractors in your area, as we carry out further site surveys to assist with the development of our proposed solution.

You can find out more information about our project on our community portal at www.nwlcommunityportal.co.uk and follow the link to the Castle Eden Dene Sewer page. Once our works underway regular updates will be posted.

Enclosed is 'Our Guiding Principles' booklet which gives further advice and answers to some frequently asked questions. While we will be writing to you again in advance of any work, we would welcome your views and any comments you may have about our proposals at this stage.

If you would like to speak to a member of our Project Team, you can telephone our customer contact centre on **0345 717 1100** or tweet us @nwater_care. Whichever way is best, we'd really like to hear from you.

Yours sincerely



David Groark
Project Manager

Please be aware that bogus callers, people who claim to be employed by Northumbrian Water or 'the water board', but who are only interested in stealing from your home, are known to operate in our supply area. All our employees carry official identity cards which we strongly advise you to check before letting anyone into your home.

If you are in any doubt about the validity of a caller claiming to be from Northumbrian Water do not let them into your property. Call the police immediately to report this, or our Customer Centre on 0345 717 1100 to confirm they are genuine. Our employees will not object to waiting outside while you carry out these checks. For extra peace of mind customers can register a password with us – if we need access to your home we will know and use this word.