

Our Ref: SN016/0101
14 November 2016

Dear Customer

Rainwise surface water management programme

We wrote to you in June, seeking your views about the flood risk reduction projects we were proposing as part of our surface water management programme Rainwise. I would like to update you on the progress that has been made on these projects in your area.

Northumbrian Water continues to work closely with Northumberland County Council through the development of the proposed solutions. In preparation for this work, the following steps have been undertaken:

- Northumberland County Council has shared all available site data with Northumbrian Water.
- The hydraulic model has been updated following a sewer proving exercise.
- The proposed solutions are being developed into final designs.
- The land and ownership has been identified where works are being proposed.
- The appropriate Construction Notices and the associated Highway Notices have been served to the council.
- Ground investigations are being planned and will be undertaken in the lead up to Christmas.


Funding for the project remains subject to approval and we are now aiming to start work in early 2017.

We will be in touch again when we have finalised the proposals with full details, including scheduling works. If you require more information about these proposals, and to give us your valuable feedback, please visit Northumbrian Water's community portal, www.nwlcommunityportal.co.uk

Alternatively, if you would like to contact the project team or require any further information or advice, now or during the work, please call Northumbrian Water's Customer Contact Centre on 0345 717 1100. For more information about Rainwise, visit www.nwl.co.uk/rainwise

Please find enclosed a leaflet which gives additional information, advice and answers to some frequently asked questions.

Yours faithfully



Ian Davison
Project Manager