

Our Ref: SN016/0101/01

14 February 2017

Dear Customer

An update and an invitation

You may remember I wrote to you in November to let you know about some work we were planning in your area as part of our Rainwise surface water management programme. We promised to keep you up to date with regard to our proposals.

You are invited to find out more about the project and to have your say at a drop-in session on Tuesday 7 March 2017 at Ovingham Reading Room, West Road, NE42 6BW, between 3.30pm and 6.30pm.

We are pleased to inform you that Northumberland County Council has successfully secured funding from the Environment Agency for their Surface Water Management Project.

Northumbrian Water and Northumberland County Council are working together to put in place a collaborative agreement to deliver both the flood risk reduction and Surface Water Management proposals as one joint project and we are aiming to start work in **September 2017**.

Please find enclosed two plans, which show the proposed work, and include the installation of:

- An underground storage system in the grassed area south of Dene Close. This will help to store storm water during times of heavy rainfall.
- An additional 75 metres of sewer pipe will be installed in Dene Close and Wheatfield Close which will allow the storm water to enter the storage system and return to the sewer network when there is room to do so.
- An additional 30 metres of sewer pipe above the existing sewer at the entrance to the estate along Castle View, which will increase the capacity in the sewer network that discharges into the River Tyne.
- We are investigating potential solutions at Dene Garth which may involve upgrading the existing culverted watercourse within Cooke's Field to reduce the likelihood of blockages and water spilling over the bank. Any works on the culvert will ensure no increase in flood risk to the Whittle Burn.

- A notional solution has also been developed to divert surface water on the fields to the north of Piper Road, via a series of ditches and earth embankments. Storm flow will be held in a pond before being discharged into Duke's Dene, east of the village.

In the meantime if you require more information about these proposals, and to give us your valuable feedback, **please visit Northumbrian Water's community portal, www.nwlcommunityportal.co.uk**

Alternatively, if you would like to contact the project team or require any further information or advice, now or during the work, please call Northumbrian Water's Customer Contact Centre on 0345 717 1100 or e-mail Northumberland County Council at fcerm@northumberland.gov.uk.

For more information about Rainwise, visit www.nwl.co.uk/rainwise

Yours sincerely

A handwritten signature in black ink, appearing to read 'I. Davison'.

Ian Davison
Project Manager