

Our Ref: SN016/0101

2 November 2016

Dear Customer

**Ovingham Surface Water Update**

We would like to update you on the progress that has been made on the surface water management programme in your area. Northumbrian Water and Northumberland County Council are working in partnership to reduce flood risk in Ovingham, in particular at Dene Close, Piper Road and Dene Garth.

Northumberland County Council’s surface water management scheme will significantly benefit 68 properties within the village, while flood risk to 16 properties will be reduced through Northumbrian Water’s surface water management scheme, Rainwise.

Northumberland County Council have submitted an outline business case to the Environment Agency seeking to secure investment for their surface water management project. Funding for both projects remains subject to approval and the partnership is aiming to startwork in spring 2017.

Outline Proposals

Proposals at Dene Garth involve upgrading the existing culverted watercourse within Cooke’s Field to reduce the likelihood of blockages and water spilling over the bank.

A notional solution has been developed comprising features to intercept surface water on the fields to the north of Piper Road, via a series of ditches and earth embankments. The intercepted surface flows will be discharged into Duke’s Dene, east of the village. To reduce flood risk from the sewerage network, an additional relief sewer is proposed, along with an underground storage tank within the open space south of Dene Close. Work would also include increasing capacity in the sewer network that discharges into the River Tyne at the entrance to the estate.

In preparation for this work, the following steps have been undertaken:

* Northumberland County Council has shared with Northumbrian Water their site data from the Piper Road vicinity.
* The hydraulic model has been updated following a sewer proving exercise.
* The proposed solutions are being developed into final designs.
* The land and ownership has been identified where works are proposed.
* The appropriate Construction Notices and the associated Highway Notices have been served to the council.
* Ground investigations are being planned and will be undertaken in the lead up to Christmas.

Further Information

We will be in touch again when we have finalised the proposal. However, if you require more information about these proposals, and to give us your valuable feedback, please visit Northumbrian Water’s community portal, [www.nwlcommunityportal.co.uk](http://www.nwlcommunityportal.co.uk)

Alternatively, if you would like to contact the project team or require any further information or advice, now or during the work, please call Northumbrian Water’s Customer Contact Centre on 0345 717 1100 or e-mail Northumberland County Council at fcerm@nothumberland.gov.uk. For more information about Rainwise, visit [www.nwl.co.uk/rainwise](http://www.nwl.co.uk/rainwise)

Yours faithfully



Ian Davison

Project Manager

**Please be aware that bogus callers (people who claim to be employed by Northumbrian Water or “the water board”, but who are only interested in stealing from your property) are known to operate in our supply area. If you are in any doubt about the validity of a caller claiming to be from Northumbrian Water, do not let them into your property, call your local police station immediately or our Customer Centre on 0345 717 1100. Northumbrian Water employees will not object to you carrying out these checks.**