

Our Ref: C2816/CT/004

2 October 2018

Dear Customer

Construction Work in your area – Ovingham

As you know we are currently working in your area.

Further to our recent letters, we are now in a position to resume our planned work. We write to advise that on Wednesday 3 October 2018 we will be working in the verge between Dene Garth and Horsley Road. This work will be completed within two weeks and traffic lights will be in place on Horsley Road while we work. Please see attached plan for more accurate location of work.

We apologise for any inconvenience caused and thank you in advance for your patience and cooperation whilst we carry out this essential work.

We often resolve issues more effectively if we can discuss them with you first. If you have any site related issues or concerns during the course of this work, please talk to us about it. You can contact our site team on **0191 377 4500** between 08.00 and 17.00 or by visiting www.nwlcommunityportal.co.uk following the 'Ovingham' link.

Alternatively, you can contact the Northumbrian Water customer centre on 0345 717 1100 or log onto www.nwl.co.uk to arrange for a call back from the project team.

Yours sincerely

Christine Taylor

Christine Taylor
Customer Service Manager



Traffic lights will be in place at this location from Wednesday 3 October 2018

Approximate location of work from Wednesday 3 October 2018