

Our Ref: C2727/CT/010

Date: 26 January 2018

Dear Customer

### **Construction Works in your area – Wood Vue, Spennymoor**

As you may be aware Esh-MWH in partnership with Northumbrian Water has started working in your area to upgrade the sewer network.

On Monday 29 January 2018 our contractors will be in Wood Vue carrying out permanent reinstatement of the road that we have worked on so far. The work will be completed within two days and will cause minimal noise and disruption. Once the tarmac is laid this stretch will then be complete.

Please see attached plan for location of works.

We hope you appreciate that this work is necessary to improve the sewer network and to reduce the risk of flooding. We thank you in advance for your patience and cooperation whilst we carry out these essential works.

We often resolve issues more effectively if we can discuss them with you first. If you have any site related issues or concerns during the course of this work, please talk to us about it. You can contact our site team on **0191 377 4500** between 08.00 and 17.00 or by visiting [www.nwlcommunityportal.co.uk](http://www.nwlcommunityportal.co.uk) and following the Durham Road, Spennymoor link. The portal provides the best way to keep up to date with progress and how our work may affect you, so please log in and keep up to date!

Alternatively, you can contact the Northumbrian Water customer centre on 0345 717 1100 or log onto [www.nwl.co.uk](http://www.nwl.co.uk) to arrange for a call back from the project team who will contact you to discuss further.

Yours Sincerely

*Christine Taylor*

Christine Taylor  
**Customer Service Manager**



Resurfacing work commences here on Monday 29 January 2018 and will be completed by Tuesday 30 January 2018