

Our Ref: C2727/CT/019

Date: 04 May 2018

Dear Customer

Construction Works in your area – Oxclose Crescent, Spennymoor

As you may be aware Esh-MWH in partnership with Northumbrian Water have been working in your area to upgrade the sewer network.

We are now in the process of leaving the area and reinstating the roads, pathways and grassed areas to their original condition. On Wednesday 9 May 2018 remedial reinstatements will start on the speed bump in Wood Vue, nearest to Durham Road (please see attached plan). There will be a road closure in place at this location and the work is expected to be completed by 17:00 on Friday 11 May 2018.

We thank you in advance for your patience and cooperation whilst we carry out these essential works.

We often resolve issues more effectively if we can discuss them with you first. If you have any site related issues or concerns during the course of this work, please talk to us about it. You can contact our site team on **0191 377 4500** between 08.00 and 17.00 or by visiting www.nwlcommunityportal.co.uk and following the Durham Road, Spennymoor link. The portal provides the best way to keep up to date with progress and how our work may affect you, so please log in and keep up to date!

Alternatively, you can contact the Northumbrian Water customer centre on 0345 717 1100 or log onto www.nwl.co.uk to arrange for a call back from the project team who will contact you to discuss further.

Yours Sincerely

Christine Taylor

Christine Taylor
Customer Service Manager



Location of road closure
9 May -11 May 2018