Our Ref: ST017-0114

2 March 2018

Dear Customer

**We’re planning some work in your area**

We would like to inform you of some major work we are planning to carry out in Waren Mill to replace the existing sewerage treatment works.

Currently the existing treatment works, which is located in front of The Mill, does not meet requirements and we are having to remove the sewage to be treated at another site, up to three times a day during peak demand.

Our plan is to remove the current treatment works and replace it with a lagoon system to be installed in a field 250m west of the entrance to the Budle Bay campsite. This is a far more environmentally friendly way of treating sewage and will provide a long term solution with the capacity to cope with peak times and flows during the year.

Due to Budle Bay being a Site of Special Scientific Interest we are restricted by Natural England as to when we can carry out this work. We therefore plan to commence work on 3 April 2018 and this will be ongoing until the end of October 2018. Some disabling and abandonment of the existing works will continue into November 2018.

Our experienced partners, Mott Macdonald Bentley, are carrying out this work on our behalf. This will involve the construction of a new pumping station on the private grassed area adjacent to Budle Bay and the Waren Burn. In addition the laying of over 800m of sewer pipe is required from the existing treatment works to the pumping station then across the road up past Budle Bay campsite to the new lagoons.

Traffic management will be necessary at the road junction and a section of the B1342 will be closed from the junction, up past the caravan park as a through road for approximately ten weeks.

To lay the new sewer pipe it is important that you are aware that it will be necessary to excavate through some very hard rock and this will result in significant noise for the period of drilling. Drilling will take place during the week between 9:00am and 5.00pm and could potentially take place on a Saturday morning, as permitted under the Planning Conditions.

To find out more detail about the work schedule we would like to invite you to join our project team on **Saturday 10 March 2018** at **The Grace Darling Museum** in **Bamburgh** between **10.00am and 1:00pm** to discuss the scheme in more detail and share your views on our proposals.

I have enclosed a site plan with further details about the planned work in Waren Mill and the proposed traffic management.

If you are going to be directly affected by our work, our site team will contact residents in advance. Please let us know if you, or any family, friends or neighbours will require special assistance from us while we complete this work.

We are working closely with our partners to do all that we can to minimise any disruption to you and your community throughout the work. Typical working hours will be **Monday to Friday between 8.00am and 5.00pm**, working Saturdays will only be required to address any unforeseen delays in the works schedule.

Please find enclosed a leaflet which gives further information, advice and answers to some frequently asked questions. We really want to understand your views about this essential work and how we can minimise any disruption you and your community may experience.

You can also find out more information about our project and regular updates whilst works are in progress on our community portal at [**www.nwlcommunityportal.co.uk**](http://www.nwlcommunityportal.co.uk) and following the link to the **Waren Mill** page.

If you require any further information or advice please contact our Customer Contact centre on **0345 717 1100** or tweet us **@nwater\_care.** We are aware that many properties are second homes or for let and if you are unable to make it up to Bamburgh next Saturday then please call us and we will get a member of the project team to call you back to discuss any concerns you may have.

Yours sincerely

Roger Smith

Project Manager