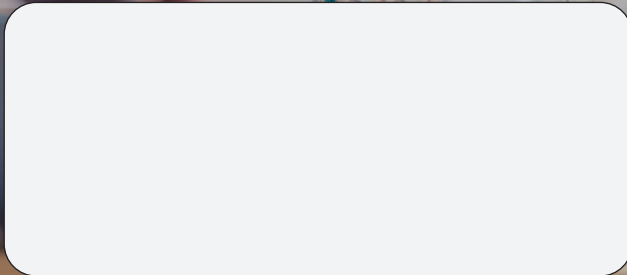


**NORTHUMBRIAN**  
**WATER** *living water*

working in partnership with  
**MMB**  
MOTT MACDONALD  
BENTLEY

# AN INVITATION TO MEET THE SPRINGWELL PROJECT TEAM





# SPRINGWELL ENHANCEMENTS PROJECT UPDATE

## Reservoir Construction

This £53m project will directly supply clean, clear and great tasting water to more than 50,000 customers in South Tyneside and improve the resilience of water supplies across Wearside and South Tyneside.

Since we mobilised to site in May 2023 good progress has been made.

The construction programme is 40% complete, and a lot has happened over the last year: we've removed 60,000 cubic metres of excavated material, and 50% of the reservoir construction is complete.

## 5.5km Pipeline

The second phase includes the construction of a 5.5km pipeline, which will link the reservoir to existing water mains serving customers east of Usworth in Washington.





# WANT TO FIND OUT MORE?

At Northumbrian Water, our customers are at the heart of everything we do, and we are working hard to minimise disruption and continue to listen to customers' needs and concerns.

We are holding three customer information drop-in sessions on **May 30** in our site cabins:

- **Session 1, between 10:00 and 12:00**
- **Session 2, between 13:00 and 15:00**
- **Session 3, between 17:00 and 19:00**

These events are an opportunity for you to hear about the work being undertaken and also to ask any questions you may have.

We thank you for your patience whilst we undertake these essential works.

For more information, please search for Springwell Enhancement Project page at [nwlcommunityportal.co.uk](http://nwlcommunityportal.co.uk) or scan the QR code below.





Since we arrived on site, our teams have been getting busy, supporting the community.

We've carried out four visits to local primary schools, helping more than **350 children** know more about our work, and getting them involved in things like poster competitions and even naming our tunnel boring machine – Georgia!

More than **30 college and university students** have been engaged in presentations, site visits and mock interviews.

Our teams have also carried out a number of litter picks across the area.

And we have supported organisations such as Washington Riding Centre, The Mount and Nite Light CiC with donations, volunteering and even sleeping bag making!

